

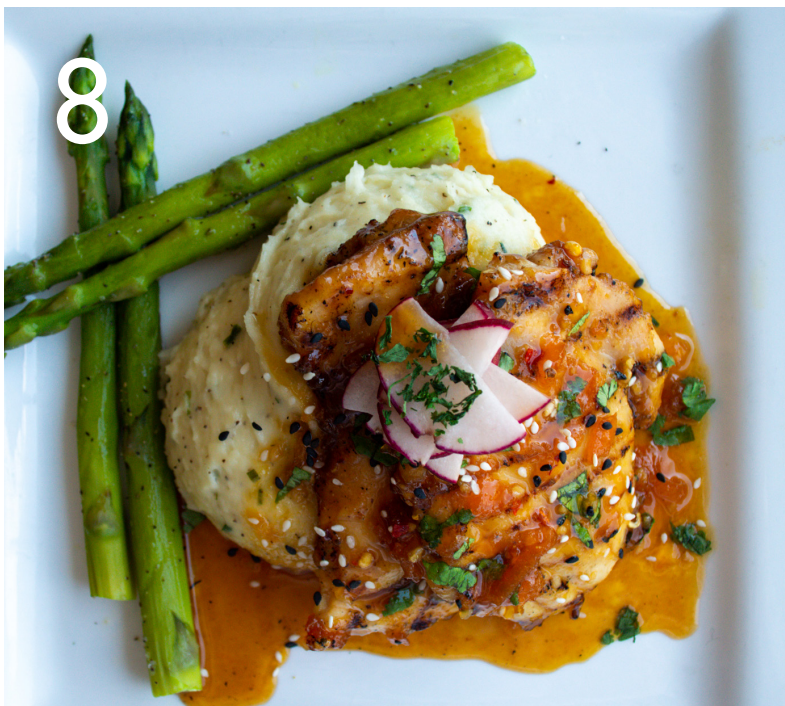


THE DIAMOND



SPRING 2024 | ISSUE 1





LETTER FROM THE PRESIDENT

Dear Members of Westbrook,

To all the Westbrook people I have already met, thank you for the warm reception to the Club community (and thank you for sharing your names a time or two!). Everyone has been exceedingly kind and welcoming. To the many I have yet to meet, I sincerely look forward to meeting you in person. This is an exciting time for Westbrook. In my 25 years in the club business, I have seen few projects so exciting and ambitious as the new Westbrook. When finished, the amenities, facilities, and services will rival the top clubs and resorts in the state and beyond. How fortunate it is for all of us to be a part of Dan and Brenda's epic vision.



The "Diamond," Westbrook's new e-newsletter is just the first communication instrument to be implemented to better communicate with the members. It will eventually grow into a monthly e-publication available on a multitude of platforms. For those members that still prefer print, we will accommodate as best we can. In the near future expanded communication tools will include a brief weekly e-notice highlighting upcoming activities, greatly expanded social media platforms especially on Facebook and Instagram, updated texting program, and a greater web presence with up-to-date calendars, results, event pictures, videos and simplified and live access to billing statements. Significant investments to modernize Westbrook's software are being made to increase member engagement and to add to your member experience.

In addition to a new communications commitment, so much more is on its way to you. The new cart fleet arrives in April. The EZGO RXV Elite is the top golf cart on the market. These luxurious cars feature long lasting lithium batteries, USB ports, coolers, bag canopies, and a new easy braking system. A new EZGO service cart for drinks and on course amenities will also arrive in April. Along with the carts, access to the new Golf Shop will also be available in the first week of April. Westbrook will receive a temporary occupancy permit JUST for the Golf Shop and the lower-level cart storage area. Please be patient as Seigneur Fox diligently completes construction by mid-July.

The finishes for the Locker Rooms and Golf Shop are so impressive and are better than some of the top clubs most of us have played. The Fitness Facility equipment is being finalized and class instructors are getting lined up. Best of all, the 19th Hole is what makes the whole addition so special. The two Trackman systems are so cool and will bring people to the Club all year round. The big Bar, comfortable and friendly, will become the gathering center for many. Members will flock to the wrap-around balcony from Spring to Fall with its elegant infra-red heaters and stunning views. The new covered Dining Patio will rival the 19th Hole for the center of Club activity with its 10-seat outside bar, wood fired pizza oven, and dining for seventy-five or so.

While we await the new, Westbrook has adapted current amenities to increase service to the membership. Chef Reed Osterholt (see his bio in this issue) will provide fresh, new, and desired menu offerings to more than satisfy the diverse tastes of the members. The Leadership Team was brought in to elevate the Westbrook dining experience and will make Westbrook the place to dine whether it is a quick burger or a multi-course wine dinner. We want Westbrook to be the members' first choice in dining.

The Pool House kitchen has been modified to service golfers with both beverage and food. Operating hours will be increased to mornings, along with expanded menu selections, and will open a few weeks prior to Memorial Day to enhance our golf experience.

Enhancing the level of service in the Pavilion is also being prioritized. Investments in the Pavilion's satellite kitchen and service areas have been made to ensure fresh, properly temped food, more efficient service levels, and improvements behind the Bar to increase the quality and timeliness of beverage service.

A new emphasis on social activities is ahead with the opening of the East Wing including more social activities for adults and families. By building a robust and fun social program, all members will see even greater value in Westbrook.

There is so much more to share, but I urge everyone to be patient. A wise man told me this is a marathon, not a sprint. I promise all of you that our new team is dedicated to the member experience and growing it constantly. I could go into so much more, but my letter is already too long for most to keep reading! All I can write is, what a value you have! And what a fun opportunity it is for me to help provide it. I know clubs very well and have been to hundreds. Please remember that few, if any clubs, provide the amenities, services, or experiences for the same value a Westbrook member receives!

In closing, a few housekeeping communications need to be shared. The Club will not be able to provide dining from April 1 until the kitchen remodels finish in early May, Westbrook will be open in time for Mother's Day Brunch. Bar service will be available during the kitchen shutdown especially to accommodate our golfers. More communications over the next 2 months will follow with details regarding lockers, summer activity schedule, dining options, and a formalized calendar for all Club activities.

I have a full plate right now so it may be a little while before I see a lot of people regularly, but I want your feedback and your comments, I assure you I will listen and will always appreciate your feedback. In the meantime, please share with Greg or our new Director of Club Operations, Logan Chilton. You will probably see them a lot more than me in these few remaining weeks of construction.

Finally, I want to acknowledge my appreciation and thanks to Brenda and Dan for giving me the opportunity and placing their confidence in me to lead their hospitality organization. Their significant personal investment in Westbrook is almost unheard of in the private club industry and I assure them, and all of Westbrook, that I will provide a club experience comparable to it.

Paul Showalter, President

From Brenda and Dan

To Our Westbrook Friends,

Dan and I would like to express our appreciation for the continued support and patience our members have given to us and to Westbrook. While it has been inconvenient at times, the construction fatigue will be ending soon and the real fun begins!

It has been quite the journey for us since we've taken over WBCC. We quickly realized that our original commitment would not create the remarkable experience we envisioned for our Members and Friends to enjoy. We therefore expanded the project to build the finest facility in the area, and just as importantly, brought in top-notch talent to ensure the service is in accord with the resort style experience. We hope you all understand and will continue to support us and Westbrook and be proud to call this Your Diamond in the Rough.

Brenda and Dan Niss

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WESTBROOK COUNTRY CLUB

Golf

Raise it up for another spectacular season here at Westbrook Country Club. With mother nature teasing us with these balmy spring days, the itch to get out on the course has never been greater. We are excited for the 2024 season and all of the amazing things we have prepared for you.

We have something for everyone here at Westbrook, including Men's, Ladies' & Couples leagues. We also cater to every skill level, from competitive tournaments & Club Championships to the PGA Junior Golf leagues & summer fundraisers. You will be sure to find an event right for you.

We also have some great events tailored to our Lady Golfers, with WGA events taking place Tuesday Mornings at 9 am once the season begins. To participate in the WGA Events, you must be a full, active golf member and pay the \$125 annual WGA fee. If those criteria are met, you can sign up for weekly events through ForeTees or by calling the pro-shop! Each event will have a different format consisting of both individual and team matches. Every week participation is not required either, just participate in as many as you are available.

If Tuesday mornings won't fit into your schedule, we also offer a separate Women's Thursday Night League (WTNL). Other women's golf events include the Member/Member, Ginkgo Cup, and the Diamond Classic. These events have their own independent sign-up.

All of our events and formats for the upcoming golf season can be viewed and registered for on ForeTees or by contacting the Golf Staff.

Greg Smith will be returning as the leader of our passionate team of PGA Golf Professionals. He brings with him over 20 years of experience and a distinguished career, holding the title of PGA Member Class A-1. If you are looking to take your game to the next level this year, our Golf Pros have the knowledge and insight to get you there. Schedule your lessons today and score low in 2024.





The PGA Junior League is a nationwide youth golf program designed to bring a “Little League” atmosphere to the game of golf. PGA Junior League is conducted at local golf courses and clubs across the United States. Our Professional Golf Staff will be organizing the PGA Junior League right here at Westbrook Country Club.

Overview with a focus on the aspects that may be particularly relevant to our junior golfers:

Team-Based Format: PGA Junior League Golf follows a team format, fostering a sense of camaraderie and team spirit among junior golfers. This structure allows young golfers to experience the game in a more social and supportive environment.

Skill Levels: The league is open to golfers of various skill levels, including advanced junior players. This allows more experienced players to compete and challenge themselves against peers who share a similar level of skill and passion for the game.

League Structure: The league typically involves a regular season, with teams competing against each other in a series of matches. After the conclusion of the regular season, eight all-stars are selected to compete in the playoffs leading to regional or national championships.

Coaching: PGA Junior League teams are coached by our PGA Professional staff members, providing young golfers with access to expert guidance and instruction. Advanced players can benefit from personalized coaching aimed at refining their skills and helping them reach their full potential.

Inclusivity and Fun: While the league emphasizes competition, it also places a strong emphasis on fun and inclusivity. This can be particularly appealing to advanced junior golfers who are looking to enjoy the game while honing their skills in a supportive and enjoyable setting.

Uniforms and Team Identity: Players in the PGA Junior League will receive team uniforms, fostering a sense of identity and pride. This team-oriented approach can enhance the overall experience for our junior golfers.

Player Requirements: Diamond and Linksters teams must be a member of Westbrook or a grandson or granddaughter of a Westbrook member and must be ages 5-13. To participate in the platinum league, you must be ages 14-17.



WESTBROOK COUNTRY CLUB

Dates of Importance

Through the end of June

2024 PGA Junior Diamond League (Advanced)
 2024 PGA Junior Linksters League (Beginners)
 Summer Season 5 - 13 years old

2024 PGA Junior Platinum League (Advanced)
 14 - 17 years old

Diamond League Schedule - Advanced

Sunday, April 28	2:00 - 4:00 pm	Kids Carnival & Player Registration
Wednesdays May 1 - May 22	4:45 - 6:00 pm	Instruction & Practice
Sunday, June 9	3:00 - 6:00 pm	Practice & Match #1
Wednesday, June 12	9:00 am - 12:00 pm	Practice & Match #2
Wednesday, June 19	9:00 am - 12:00 pm	Practice & Match #3
Sunday, June 23	9:00 am - 12:00 pm	Practice & Match #4
Thursday, June 27	11:00 am - 4:00 pm	Drive, Chip & Putt Qualifier

Linksters League Schedule - Beginner

Sunday, April 28	2:00 - 4:00 pm	Kids Carnival & Player Registration
Wednesdays May 1 - May 22	4:45 - 5:30 pm	Instruction & Practice
Sunday, June 9	3:00 - 4:00 pm	Practice & Match #1
Wednesday, June 12	9:00 - 10:00 am	Practice & Match #2
Wednesday, June 19	9:00 - 10:00 am	Practice & Match #3
Sunday, June 23	3:00 - 4:00 pm	Practice & Match #4
Thursday, June 27	11:00 am - 4:00 pm	Drive, Chip & Putt Qualifier

Platinum League Schedule - 14 - 17

Sunday, April 28	2:00 - 4:00 pm	Parent's & Players Meeting
Saturdays June 1 - June 29	10:00 am - 12:00 pm	Practice

Our 13U juniors will be divided into two groups. One being more advanced and the other being more of a beginner to intermediate group. Our Platinum League is for juniors 14-17 years old getting ready for high school golf.

Registration Open | Sign-up online to reserve your spot

\$299 - Linksters Team | \$399 - Diamond Team | \$499 - Platinum Team

WESTBROOK COUNTRY CLUB

Food & Beverage

The Club's New Dining Program

Under the leadership of Chef Reed Osterholt and Director of Club Operations Logan Chilton, Westbrook's Food & Beverage program is on a trajectory to surpass the quality of any dining establishment in the region. The culinary team is currently developing new menus to create a fresh dining experience designed to exceed the expectations of the Westbrook membership. While working side by side with his team, Chef is training our people to be culinarians, not cooks.

Upon opening post-Mother's Day, the membership is encouraged to come out and sample the results of our efforts. Chef's focus is on simple fresh ingredients to meet the tastes of the membership. You will see fresh fish and seafood daily and Certified Angus Beef for steaks and meats. While unique upscale cuisine will be featured for the foodies, Chef's home style, comfort food classics will be appreciated by members with more basic tastes. The culinary team has been working on everything from determining the best desserts and breads to provide; to ensuring Westbrook has the best hamburger (just wait until you have one); and to provide a special event buffet experience second to none (Easter & Mother's Day will be our first efforts!).

Logan's experience in high-end dining and upscale clubs brings a fresh approach to Westbrook's service, bar and especially, wine offerings. From cold tap beer to a premium wine by the glass program, everyone will find something to enjoy. The service staff is spending the month of April learning new service strategies and techniques, as well as a modern software system to help you better enjoy your entire dining experience. We certainly don't want to be stuffy, and we will not be, but every member will enjoy the upscale casual atmosphere of the Patio and 19th Hole. Westbrook wants you to come in when you want to enjoy drinks, food, family, and friends. This is what a club should be about. And this is just to start.



WESTBROOK COUNTRY CLUB

Pavilion





WESTBROOK COUNTRY CLUB

EASTER brunch

SUNDAY, MARCH 31 | 11 AM - 2 PM
SEATING EVERY 30 MINUTES

THIS EASTER, TREAT YOURSELF & YOUR LOVED ONES TO A DELIGHTFUL BRUNCH EXPERIENCE LIKE NO OTHER! WITH A FESTIVE MENU, DESIGNED BY OUR CULINARY TEAM, MAKE THIS HOLIDAY EVEN MORE SPECIAL WITH AN UNFORGETTABLE BRUNCH CELEBRATION

*Adults - \$39.95++ | Children (3 - 12) - \$16++
Reserve your family's spot | 419-747-1556 | Jayde@westbrookcc.com*





I LOVE YOU

MOM

MOTHER'S DAY BRUNCH

SUNDAY, MAY 12 | 11 AM - 2 PM
SEATING EVERY 30 MINUTES

Treat the special woman in your life to a Mother's Day brunch she'll never forget! Indulge in a delicious spread of brunch favorites and toast to all the love and sacrifices she's made for you. Make this Mother's Day one to remember with a beautiful brunch celebration!

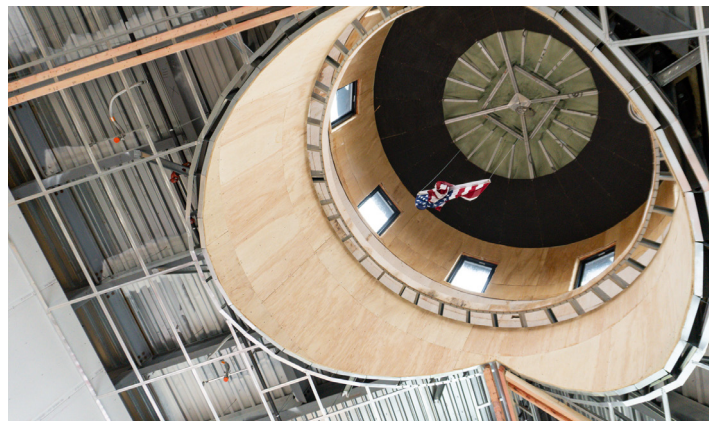
Adults - \$39.95++ | Children (3 - 12) - \$16++

Contact the Club for Reservations

Appropriate attire for the occasion is expected | Please no jeans or shorts

THE FUTURE 19TH HOLE





WESTBROOK COUNTRY CLUB

TENTATIVE CONSTRUCTION & OPERATION SCHEDULE

While Club Leadership and our General Contractor are very optimistic about this timeline, please be aware that unforeseen circumstances could cause slight delays.

April 1 - May 11 Club Dining Closed

Bar Service will be available daily Tuesday thru Sundays until early evening. Beverage service for golfers, dependent on weather, will be available too.

April 3 New fleet of EZGO RXV Elite Golf Carts arrive

April 9 The New Golf Shop & Cart Garage opens

(The Shop will receive a temporary Occupancy Permit however access to the remainder of the East Wing, including the new locker rooms, remains prohibited as an active construction zone)

May 12 Mother's Day Buffet in the Pavilion

May 14 The Clubhouse will open for Food & Beverage Service Tuesdays through Sundays

**May 24 Memorial Day Weekend commences
Swimming Pool & Pool Café open in the afternoon
The New Dining Patio & Bar Open**

Mid-July East Wing fully opens for member enjoyment

Meet the Team



Paul Showalter, President

Paul brings a wealth of hospitality and leadership experience to Westbrook. Graduating from the University of Nebraska, he began his career with Marriott in 1990. Shifting to the private club world, he managed clubs in Nebraska, Colorado, and Ohio, leading the Congress Lake Club for the last 17 years. Paul has been very active in the Club Management Association of America, serving at both the local and national levels, and will be President of the Greater Cleveland Chapter for a second time in October. He was recently re-certified as a C.C.M. (certified club manager) with the Association for a fifth time. While his career is important, family has always been his priority, followed by Nebraska football as a close second. Paul and his wife Lori, an immunologist and research scientist, have been married for 26 years. While their three children now live in Anchorage, Nashville, and Akron, they meet regularly at the family's beloved lake house to share memories and make new ones. Besides Husker football, Paul enjoys Cleveland baseball, food, golf, wine, and good scotch but not necessarily in that order.



**Greg Smith, Director of Golf
PGA Member Class A-1**

Greg graduated college with a Business Degree from the University of Toledo. While in school, he played on the men's golf team for 4 years. Greg turned Professional upon graduation. He landed his first assistant job at Toledo Country Club, where he worked for Master PGA Golf Professional, Don Kotnik. Greg then worked at Bonita Bay Club (Naples, FL), Olympia Fields Country Club (Chicago, IL) and finally at Inverness Club (Toledo, OH), before obtaining the Head Golf Professional position here at Westbrook Country Club. Greg has been at the club as our professional for over 24 years. Greg also owns the Westbrook course record with a score of 62.



Chris Bellamy, Controller

Growing up in Mansfield, Chris began working summers during his school years in the Food & Beverage department at Westbrook. After receiving an Accounting Degree from Ohio University, he took over as Controller at Westbrook, later serving 12 years as the Club's General Manager. Now residing in Lexington with his wife and 2 sons, Chris' job focus in recent years has centered back to the Finance Department. Outside of work, he enjoys coaching his boys on their various youth sports teams.



Kathy Miller, CFO

Kathy Miller, CFO/CAO oversees all finance and administration operations for Westbrook CC. She has over 30 years of experience from construction to hospitality and has a wealth of knowledge in IT, operations and human resources. Kathy is always learning and never shies away from a project. She previously was with Congress Lake CC and was known as the "Mom" of the Club. Her knowledge and empathy made her the go to person for help in many areas and she was always willing to lend a hand. Her dedication to her position and her vast knowledge makes her the ideal person to help bring Westbrook to the next level.

Kathy, her husband Dave and their 2 dogs have recently relocated to Mount Gilead from Green, Ohio to be closer to their kids. Family is very important to Kathy, and she is looking forward to her son's upcoming wedding. In her spare time, she enjoys cooking, crafts and spending time with her family.



Eric Howarth, Golf Course Superintendent

Eric Howarth has been the Golf Course Superintendent at Westbrook Country Club since 2005. During that time, he has hosted several PGA Junior Series tournaments, an Ohio Mid Amateur Championship, as well as numerous Member-Guest Invitationals. Eric excels at providing excellent playing conditions day in and day out. Eric earned a Bachelor of Science from The Ohio State University in Agronomy with a specialization in turfgrass. When not at work, he enjoys spending time with his wife, Erin, and two teenage daughters, Sadie and Courtney.



Logan Chilton, Director of Club Operations

Logan joins Westbrook with deep experience in club management under his belt. He honed his skills as a department head at two platinum country clubs in the Houston area; The Clubs at Houston Oaks, and the Club at Carlton Woods. He ran Lexington Country Club in Kentucky, and served as the Assistant General Manager at New Albany Country Club before his most recent role as the General Manager of The Granville Inn. With a focus on excellence and innovation, Logan has produced world class food and wine programs, operated multiple PGA tournaments, and executed multi-million-dollar weddings and nationally televised awards shows.



Reed Osterholt, Executive Chef

Reed Osterholt is a seasoned culinary professional with over three decades of experience in the industry. Starting as a dishwasher at the age of 15, Reed has climbed the ranks to hold various executive chef and corporate chef positions in prestigious establishments on the Las Vegas Strip and in NYC. He has been instrumental in the opening of numerous restaurants in these culinary hubs, actively participating in menu development and demonstrating expertise in high-volume environments. With a knack for executing special events, Reed has flawlessly managed everything from 3000-person fundraising galas to catering to the demands of celebrity band riders. His diverse experience has equipped him with a wealth of knowledge that he is enthusiastic about sharing with others in the culinary world.



Jack Lowry, Director of A la Carte Food & Beverage

After earning degrees in Culinary Arts and Food Service Management from the noted culinary institution Johnson and Wales University in Rhode Island, Jack returned home to central Ohio to pursue his career in hospitality. In addition to his professional education, Jack has worked in most areas of culinary operations including cooking at various kitchen stations, serving tables, bartending, offering sommelier services, and managing front of the house dining rooms. He is eager to help develop and share with the service team his dedication and passion to provide exceptional customer experiences to Westbrook members and guests. Outside of work, he enjoys hunting, fishing, kayaking, and cooking. Jack is a wine enthusiast and constantly expands his knowledge in this area.



TJ Badertscher, Director of Marketing & Media

Born and raised in Marion, Ohio, TJ grew up in the marketing world. His father started Badertscher Communications, a marketing agency located in Marion for over 20 years. With desires to take over the family business, TJ spent his summers during school working alongside his father learning as he went.

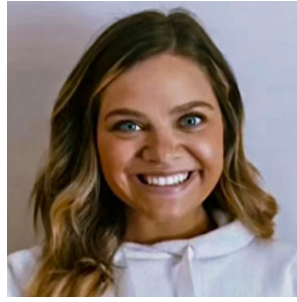
TJ was a collegiate athlete in both cross country and track & field at Cedarville University, setting a national indoor meet record and becoming a National Champion in cross country and track & field.

Now TJ, a father of a 4 year old, enjoys spending time with his son, friends, and family. He is an avid golfer, hitting the links as much as possible, a huge sports fan cheering on all things Cleveland and OSU, and has developed a love for cooking.



**Mike Rankin, PGA Professional
PGA Member Class A-8**

Mike was born and raised in Massillon, Ohio and graduated from Massillon Jackson High School. He worked for Nickles Bakery in Dayton and Marion, Ohio for 25 years before retiring in 2011. He has played competitive golf for over 30 years. Since retiring, he has focused on playing in the Northern Ohio PGA Section events and Champions Tour Qualifiers



Jayde Niss, Banquets & Events Director

Jayde is the Event Coordinator here at Westbrook Country Club. Seeing the joy and lasting memories created is the reason why she loves working on all different types of events.

Being a mother of three beautiful girls and currently expecting a little boy has only honed her ability to juggle tasks, organize multiple schedules, and her innate ability to remain calm through any issue. No matter what problem may go her way, Jayde will solve it, and with a smile. Outside of Westbrook, Jayde loves spending time with her kids, having her Annual Sunday Dinner with her family and of course, shopping.

There is nothing that makes Jayde happier than to see others happy. It's hard to put into words how much of an honor it is for us to be part of people's happiest days. She loves it all and is here to guide you through everything (both the good and the hard bits). No vision is too daunting, Jayde is always up for any challenge and ready to help make your dream vision come to life.



Brier Stanley, Beverage Manager

As an Associate of Westbrook Country Club dating back to his early years starting as a busser and bag room attendant. Brier has excelled into our current Beverage Manager position. Brier enjoys spending time with his family and friends. His hobbies include golfing, fishing and anything Cleveland. Go Browns! Brier also has a son on the way in May and can't wait to meet him. He looks forward to what the future of Westbrook, A Diamond in the Rough will become.



**Ben Olewiler, PGA Associate
Golf Professional**

Born and raised in Richland county, Ben graduated from Crestview High School. He attended The University of Akron earning a Bachelor's Degree. Ben, a four sport varsity athlete in high school, was a member of the 2012 golf State Championship team at Crestview and a three time All-Ohio recipient in golf and track & field. He continued his athletic career at The University of Akron on the varsity track & field team. Ben loves spending time with his wife Katelyn and dog Kya, being outdoors as much as possible, practicing Brazilian jiu-jitsu, and of course golfing! Ben is excited to share his passion for the game of golf and is eager to continue to learn and make a positive impact on the Westbrook CC team!



Dominic Castelvertere, PGA Associate Golf Professional

Dominic's journey from his roots in Mansfield, Ohio, to his academic achievements and golfing prowess at Bluffton University, paints a picture of dedication and talent. During his four-year golf career, he achieved a 36-hole school record, showcasing his skill & commitment to the sport.

As he brings his passion & drive to Westbrook, Dominic's enthusiasm to be part of the team is palpable. His experiences both on and off the golf course are sure to contribute positively to the Club's culture.



David King, Building & Facilities Superintendent

David King comes to Westbrook Country Club with over 30 years of experience in maintenance, plumbing, electrical work, and organization. David's strengths include working with people and finding creative ways to make operations easy and productive. When David is not at work, he enjoys his love of music by playing different venues that include acoustic shows, wedding DJ, private parties, school dances, and much more.



Mahaley Nemtuda, Assistant Golf Course Superintendent

Mahaley Nemtuda is the Assistant Superintendent at Westbrook Country Club. Mahaley started at Westbrook on the grounds crew in the spring of 2021. She quickly grew a passion for her job and received her Associates of applied science in Turfgrass management from OSU ATI.

Outside of work, Mahaley's hobbies include collecting trinkets and spending time with her family, including her daughter, Addilyn. Mahaley plans to build her knowledge and experience in the years to come at Westbrook Country Club.



Mary Ellison, Communications Manager

Mary brings with her extensive and varied Customer Service skills to Westbrook after spending the previous years living in Vail, Colorado.

As the Clubs front desk receptionist and Membership Concierge her passion for people and her ability to connect with others, and lead with integrity, character, and charisma makes her the perfect person to continue the customs and traditions carried on by Westbrook, A Diamond in the Rough.

Welcoming Members and their guest she demonstrates a positive, friendly and helpful attitude while assisting with various other responsibilities.